CEO Message

Kirei Lifestyle Plan KPI definitions

| Independent assurance report

External evaluations and recognitions

Kao's various initiatives which aim to contribute to the realization of a sustainable society have earned high recognition.

SRI indexes and evaluations

Member of **Dow Jones** Sustainability Indices

Powered by the S&P Global CSA













2020 CONSTITUENT MSCI JAPAN ESG SELECT LEADERS INDEX

2020 CONSTITUENT MSCI JAPAN **EMPOWERING WOMEN INDEX (WIN)**







→ SRI indexes and evaluations (updated as needed) www.kao.com/global/en/sustainability/recognition/

238

CEO Message

Kirei Lifestyle Plan KPI definitions

Independent assurance report

External evaluations and recognitions

Activities and evaluations from external organizations































Commitment to society



- → Support for the United Nations Global Compact www.kao.com/global/en/sustainability/our-approach-to-klp/globalcompact/
- → Declaration of Consumer-orientation www.kao.com/jp/corporate/sustainability/our-approach-to-klp/customer-first/ (Japanese)

239

Kirei Lifestyle Plan KPI definitions

External evaluations and recognitions

Major recognitions

Environment

Date of award	Group recognized	Awards / details	Sponsoring organization
2020/01	PT. Kao Indonesia Chemicals	Blue grade proper (Environment Government audit 2020): Environmental management by fulfilling 100% of the audit criteria from the local government including prevention of air pollution (air emission control), prevention of water pollution and management of hazardous waste	Ministry of Environment and Forestry
2020/01	Kao Corporation	Kao was given the Executive Committee Chairman's Award at the 2nd EcoPro Awards. The company was highly evaluated for its useful RecyCreation activities, collecting used refill packs of soap, shampoo and other products, and reprocessing them into resin, aimed at town development and daily life.	Japan Environmental Management Association for Industry
2020/03	Kao Corporation	On February 28, 2020, the Odawara Office acquired certification from the Association for Business Innovation in Harmony with Nature and Community, as part of Kao Group environmental policy, promotion of activities that consider local biodiversity.	Association for Business Innovation in Harmony with Nature and Community
2020/04	Kao Corporation	The JIPS Award is presented annually to companies that have made outstanding efforts to release GPS Safety Summaries as a voluntary activity of chemical management. Kao released 18 of these summaries last year, the most in Japan, and received the JIPS Award Grand Prize in March 2020, following receipt of this award in the previous year. This is the third time that Kao has received the Grand Prize.	Japan Chemical Industry Association

Date of award	Group recognized	Awards / details	Sponsoring organization
2020/05	Kao Corporation Shanghai, Kao Chemical Corporation Shanghai	Water-saving company in Shanghai: Award of Excellent in water-saving activities	Shanghai Water Management Office
2020/08	Kao Corporation Shanghai	Green manufacturing factory: Award of Excellent in environmental protection, energy saving activities and waste reduction activities	Ministry of Industry and Information Technology
2020/09	Kao Industrial (Thailand)	Carbon Footprint of Organization (CFO) certificate: Achieving the calculation of CFO which is the volunteer for reduce GHGs from our operation for sustainability development	Thailand Greenhouse Gas Organization (TGO)
2020/12	Kao (Taiwan) Corporation	In 2020, our company received the Most Prestigious Sustainability Award—Foreign Corporates and came in second place at the Taiwan Corporate Sustainability Awards (TCSA), sponsored by the Taiwan Institute for Sustainable Energy. TCSA is one of Taiwan's largest and most prestigious CSR awards, and was established in 2008.	Taiwan Institute for Sustainable Energy
2020/12	Kao Industrial (Thailand)	AMATA Best Waste Management Award Level 3 (Platinum) (3 consecutive years): Good waste Management with Sustainability development	Amata City Industrial Estate with Industrial Estate Authority of Thailand (IEAT)

Kirei Lifestyle Plan KPI definitions | Independent assurance report

External evaluations and recognitions

Society

Society			
Date of award	Group recognized	Awards / details	Sponsoring organization
2020/01	Kao Corporation	Our company received the 2020 Commissioner of the Consumer Affairs Agency Commendation in Selection of Consumer-Oriented Companies for Best Practice. This commendation is given in recognition of companies that have made excellent efforts based on voluntary declaration of consumer-orientation. Kao received this award for a second consecutive year having received the Minister of State Commendation the previous fiscal year.	Consumer Affairs Agency
2020/02	Kao Industrial (Thailand)	Thailand labour Management Excellence Award (2 consecutive years): Award to the factory who passed the criteria of occupational Safety & Health Management of Ministry of Labour	Ministry of Labour
2020/03	Kao Corporation	Kao received the 2019 Industrial Science and Technology Policy and Environment Bureau Director-General's Award (Ministry of Economy, Trade and Industry), the highest award, at the Life Cycle Assessment Society of Japan (JLCA) Awards, in recognition of the company's activities, "eco together" with suppliers. Put into action with our suppliers, it includes activities that reduce burdens placed on the environment during the procurement of raw materials with a large-scale environmental impact and achieving a more precise LCA evaluation, which we were highly evaluated for.	Ministry of Economy, Trade and Industry
2020/05	Kao Corporation Shanghai	Shanghai health & safety contest Recognize the excellent safety knowledge of managers and employees	Shanghai health and safety bureau
2020/06	Kao Corporation	At the 59th Japan Packaging Competition, sponsored by the Japan Federation of Printing Industries, our Attack ZERO One Hand Type received the highest Ministry of Economy, Trade and Industry Award given to products deemed most socially and economically valuable. Highly evaluated from a consumer perspective for its ingenuity, anyone can easily weigh and pour it into the washing machine using one hand as well as its design allowing for easy hanging storage that doesn't take up extra space.	Japan Federation of Printing Industries
2020/06	Kao Chemical Corporation Shanghai	Chemical safety skill competition: Group award of good chemical safety skill in theory and practice	Shanghai Emergency Management Bureau, Jinshan Branch
2020/06	Kao Industrial (Thailand)	National occupational safety & health award (2 consecutive years): Award to the factory who passed the criteria of occupational Safety & Health Management of Ministry of Labour	Ministry of Labour
2020/09	Kao Corporation	At the Packaging Contest, Attack ZERO One Hand Type and Bioré u Whip Stamp Handwash won the WorldStar Award. Attack ZERO One Hand Type can be measured by the number of single hand pushes, and was highly evaluated for how stress-free and easy use it is, even for children and seniors. Bioré u Whip Stamp Handwash's container balances the fun of making cute, flower-shaped foam and Universal Design, enabling single hand use. It was highly evaluated for achieving hygienic habits with a structure that allows water to drain without pooling.	Sponsored by the World Packaging Organization

Date of award	Group recognized	Awards / details	Sponsoring organization
2020/12	Kao Corporation	We received the Gold Award at the 3rd Cancer Alliance Awards 2020 (founded by Satoko Kono and Daisuke Iwase) sponsored by private project, Cancer Alliance Division, tackling the issue of working while undergoing cancer treatment. This award came as a result of our highly evaluated efforts to promote the creation of a culture beyond our internal framework that better understands cancer, by incorporating cancer at the center of health and productivity management initiatives and systems that improve the health of Kao employees and their families.	Cancer Alliance Division (founders: Satoko Kono and Daisuke Iwase)

Governance

Date of award	Group recognized	Awards / details	Sponsoring organization
2020/02	Kao Corporation	Kao has been awarded the Gold Award in the Environmentally Sustainable Corporations section of the ESG Finance Awards (Minister of the Environment's Awards) organized by Japan's Ministry of the Environment. This award is a new program established by the Ministry of the Environment in order to promote the dissemination and growth of ESG finance. Kao was highly evaluated for introducing an ESG perspective to its management, with efforts to expand business and promote the provision of better products and services to consumers and society, as well as its active disclosure of business risks and opportunities.	Ministry of the Environment
2020/05	Kao Corporation	Kao won first place in six divisions in the Household, Cosmetics & Personal Care sector of the 2020 All-Japan Executive Team (best IR company ranking): Best CEOS, Best CFOs, Best IR Professionals, Best IR Team, Best IR Programs and Best ESG, and was chosen as Most Honored Company. This ranking is based on voting from institutional investors and analysts from all over the world. Japanese companies are selected by sector based on excellent IR activity. In 2020, votes were cast by approximately 350 investors and analysts in 189 institutions.	U.S. Financial magazine Institutional Investor
2020/05	Kao Corporation Shanghai	Shanghai health & safety contest :Recognize the excellent safety knowledge of managers and employees	Shanghai health and safety bureau
2020/09	Kao (Taiwan) Corporation	New Taipei City Industrial Safety Award: Workplace safety management received the 9th New Taipei City Industrial Safety Award: 職場工安管理榮獲新北市第九屆工安優良獎	新北市政府勞工局 Labor Affairs Department, New Taipei City Government